



Private and Confidential

Mr Geoff Juden
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Tower Hamlets Town Hall
Mulberry Place
5 Clove Crescent
London
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Telephone: 020 7364 4239

www.towerhamlets.gov.uk

25 February 2021

Reference: 25400005

Dear Mr Juden

Re: Your complaint concerning Removal of Trees at Limehouse Triangle



I would first like to offer my apologies that your Stage One complaint was not responded to within the target deadline. Due to the Covid-19 Pandemic, officers are prioritising resources to ensure that statutory services are being delivered which may mean that there are delays in



You have now reached the end of the Corporate Complaints Procedure and this is the Council's final response. I sincerely hope you accept the contents of this Stage 2 response. If, however, you remain dissatisfied, you may wish to take your complaint to the Local Government and Social Care Ombudsman. The details are as follows:

Local Government and Social Care Ombudsman
PO Box 4771
Coventry CV4 0EH

Website: www.lgo.org.uk

Phone: 0300 061 0614

Yours sincerely

A handwritten signature in black ink, appearing to read 'A. S. ...', is written over a purple rectangular background. The signature is cursive and somewhat stylized.